DelCor Managed Security Operations Center Services

Detection and Response Powered by Arctic Wolf

delcor°

Without a dedicated Security Operations Center (SOC), it's difficult for even the most fortified organization to address the millions of security alerts generated by their applications each day—and nearly impossible to proactively counter threats.

To protect clients without in-house cybersecurity teams, DelCor partners with Arctic Wolf to provide managed detection and response services for Microsoft 365, CrowdStrike, Cisco Umbrella, Duo, and Mimecast.

Once deployed, Arctic Wolf analyzes millions of alerts generated by an organization's platforms each day—as

Observation Pipeline	
18,840,481 Analyzed Events	
657,077 Interesting Events	
1 Investigations	
1 Escalated Alerts	

seen in the sample Observation Pipeline on the right. If any alerts require further action, Arctic Wolf escalates those issues to DelCor's IT Service Desk. DelCor coordinates with Arctic Wolf's Concierge Security[®] Team to resolve any escalated issues.

Benefits

- Managed Detection and Response: Arctic Wolf provides 24/7 monitoring, detection, and response to identify and neutralize advanced threats before they affect organizations.
- **Scalability:** Arctic Wolf's solutions are designed to scale based on the needs of an organization, which means organizations of any size can receive world-class, comprehensive security coverage.
- Searchability: Arctic Wolf allows organizations to access both raw and analyzed data so they can
 efficiently answer operational and security questions.
- Compliance Assistance: Arctic Wolf helps organizations meet compliance requirements by providing continuous monitoring, reporting, and guidance.

Cost Considerations

When deciding to implement Arctic Wolf, organizations should consider the following:

- Initial Implementation Costs: There is a one-time initial cost for implementation.
- Ongoing Per User Costs: There is an ongoing monthly cost associated with this service.
- Optional Add-Ons: DelCor recommends that organizations prioritize protecting their Microsoft 365 platform. For an additional monthly cost, organizations can also protect CrowdStrike, Cisco Umbrella, Duo, and Mimecast.